TRANSPORT (TOUR OPERATORS AND TRAVEL AGENTS) ACT, 1982
(CLAIMS BY CUSTOMERS) REGULATIONS, 2021
S.I. No. 290 of 2021

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(CLAIMS BY CUSTOMERS) REGULATIONS, 2021

The Commission for Aviation Regulation, in exercise of the powers conferred on it by section 9(2)(a) of the Aviation Regulation Act, 2001 (No. 1 of 2001) and by sections 18 and 25 of the Transport (Tour Operators and Travel Agents) Act, 1982 (No. 3 of 1982), hereby makes the following regulations:—

1. These Regulations may be cited as the Transport (Tour Operators and Travel Agents) Act, 1982 (Claims by Customers) Regulations, 2021.

2. Regulation 7 of the Transport (Tour Operators and Travel Agents) Act, 1982 (Claims by Customers) Regulations, 1983, S.I. No. 104 of 1983 is hereby amended by the substitution of “120” for “60”.

GIVEN under the seal of the Commission for Aviation Regulation,
18 June, 2021.

CATHY MANNION,
Commissioner.
EXPLANATORY NOTE

(This note is not part of the Instrument and does not purport to be a legal interpretation.)

These Regulations extend the time period within which a customer of a tour operator or a travel agent may make a claim for refund of monies paid or for the reimbursement of reasonable expenses necessarily incurred as a result of the inability or failure of the tour operator or travel agent concerned to meet his financial or contractual obligations in relation to an overseas travel contract to which these Regulations apply.
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